

Shipping Policy

Thank you for visiting and shopping at Flavour Art North America. Following are the terms and conditions that constitute our Shipping Policy. Domestic Shipping Policy Shipment processing time. All orders are processed within 2-3 business days. Estimated shipping time is in addition to order processing time. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping Rates:

Shipping charges for your order will be calculated and displayed at checkout.

US Shipping

Domestic Shipping Estimated Time:

Economy – 7-10 Business Days

Standard – 5-7 Business Days

Express – 3-5 Business Days

Overnight – 1 business Day after order placed (Overnight delivery is only available for orders with delivery addresses within the continental United States.)

Flat Rate – 10-15 Business Days after order placed

International (Canada)

No Rush – 10-20 Business Days (no tracking)

Economy – 7 –10 Business Days

Standard – 5-7 Business Days

Express – 3-5 business Days

Flat Rate – 10-20 Business Days

Shipment to P.O. boxes or APO/FPO addresses

FlavourArt North America ships to addresses within the U.S., U.S. Territories, Canada Territories and APO/FPO/DPO addresses.

Customs, Duties and Taxes

FlavourArt North America is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.)

Damages

Flavour Art North America is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.

Our Return & Refund Policy provides detailed information about options and procedures for returning your order.